

# COLTISHALL & SPIXWORTH SURGERIES PPF

## MINUTES OF THE MEETING HELD 28.09.2023

1. Welcome & Apologies – 6 members welcomed by Steve. Apologies from Doreen. David Revil has resigned.
2. Minutes of the last meeting (22.06.23). Copies on the table & emailed.
3. Matters Arising – A physiotherapist has left, leaving just one who is at Spixworth on Wednesdays. Awaiting replacement.
4. Surgery news & staff updates – Spixworth – the back room has been renovated for consultations, for Doctor, Nurse, Pharmacist, social prescribing, as required.  
Spixworth surgery is NOT closing – a rumour.  
-2 PAs (Physician Associates) appointed to start in Nov & Dec full time.  
-Flu clinics running smoothly. 2 more in Oct. Not available at the pharmacy this year.  
-shortage of receptionists as 2 are leaving.  
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5. “Friends” plus finance update - £1273.37 today following £100 donation & £175 from books & jigsaws – increasing but much less than before the pandemic.  
- banking. Difficulties with Barclays. ? Alternative. Steve to investigate PO accounts, which is also more accessible. Must be separate from Surgery.  
-new things may be needed for Spixworth room
- 6 Patient Survey –several returned. Many angry about no. of DNAs.
- 7 Speaker suggestion -MIND, Social Prescriber. Both positions changed Jackie to ask friend who is Chairman of a branch of MIND for suggestion.
- 8.AOB -meeting dates need to be more flexible in future as Medical Students require room.  
– discussion on seat at Pharmacy counter.
9. Dates of next meetings - Thurs Jan 18<sup>th</sup> 2024.  
Thurs April 25<sup>th</sup>