

**COLTISHALL & SPIXWORTH SURGERIES PPFG MEETING**  
**MINUTES OF THE MEETING HELD ON 7<sup>TH</sup> SEPTEMBER 2022**

**Present:** Steve Kempson (Chairman), Christina Armitage (Practice Manager), Sharon Davies (Secretary), Ann Pulford, Heather Hinchley, Doreen Snelling, David Revill, Margaret Blyth.

Apologies: Keith Owen, Karen Sims

**Minutes of last meeting (15/6/22)**

**Matters arising:**

With regard to the yellow lines issue, there is currently no update, but a 20mph speed limit on St Johns Close has been approved for the future, but there are no details of when this will be.

The 'did not attend' monitoring has not re-started.

**News / Updates:**

Dr Selvam has now left the practice. Two new doctors have joined the practice, Dr Osonuga working on a Monday, Tuesday and Wednesday, and Dr Dipeolu working on Wednesday, Thursday and Friday.

The PPFG wording on the screens in the waiting room has been reviewed and we are happy with it.

**Friends of the Surgeries:**

Further donations have been gratefully received and acknowledged and, with the reintroduction of the books and puzzles sales, approximately £270.00 has been added to the Friends account this year. The current balance stands at £2274.36. The books that have been kept in storage since March 2020, should reappear on the shelves at both Coltishall and Spixworth. The new cryo portable units are now in practice and working well.

The go-ahead for a plaque for the bench was agreed and Karen will look to source this.

**Suggestions of Future Speakers:**

Nico (PCN)

First Aid / CPR

"Swift" for discussion on fall detector alarms

**Any other business:**

Telephone calls to the surgery – there are 2 minutes of introduction before you are able to listen to the options to press. It was questioned whether the details related to Covid were still necessary. Christina will discuss this with the Practice and provide feedback.

It was also mentioned that some felt that the beginning of the phone message was significantly quieter than the rest – Christina will speak to Jess (IT Manager) to look into this.

**Dates for next meetings:**

8<sup>th</sup> December 2022

9<sup>th</sup> March 2023